

WORKSHOP CANCELLATION POLICY

How to Book

All our courses are available to book through our website www.craftersandmakers.com or in person at the Crafters and Makers studio.

Course spaces cannot be held without payment in full, or a deposit. Spaces are limited, usually to a maximum of 5 per course.

Course Cancellation

If you are unable to attend your course for any reason, please let us know as soon as possible. The longer the notice before the course start date, the better chance we have of offering the space to someone else.

You will receive a full refund if you cancel with more than 7 days prior to the beginning of the course.

You will not receive a refund if you cancel for any reason with **less** than 7 days notice.

If you are unable to attend, you may send someone in your place, in which case we will need their contact details (name, e-mail address and telephone number) in advance so that arrangements can be made.

Course Cancellation by Crafters and Makers

In the unlikely event that Crafters and Makers cancel any course at short notice, you will be notified as soon as possible and you will be offered a full refund, or you may wish to transfer to an alternative date.

We do not accept liability for travel or other costs.